



“Brookfield Community School is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment.”

<b>Post title</b>	<b>ICT Network Manager</b>
<b>Reporting to</b>	Operations Manager
<b>Responsible for</b>	ICT Technician and ICT Media Technician
<b>Contract type</b>	Permanent, Full Time (37 hours per week), 52 weeks per year

Essential	Desirable
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**QUALIFICATIONS**

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| <ul style="list-style-type: none"> <li>▪ IT related degree (Level 6) or a minimum of five years’ experience in an ICT leadership role</li> </ul> | <ul style="list-style-type: none"> <li>▪ Hold a recognised computer or network qualification at NVQ level 3/4</li> <li>▪ Microsoft qualifications</li> <li>▪ Cisco qualifications</li> </ul> |
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**PROFESSIONAL EXPERIENCE**

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| <ul style="list-style-type: none"> <li>▪ Ability to troubleshoot and configure computer hardware to component level.</li> <li>▪ Software installations and troubleshooting</li> <li>▪ Experience of Microsoft technologies and server management including DHCP, DNS Active Directory and Group Policy</li> <li>▪ Experience of backup solutions</li> <li>▪ Experience of Microsoft Office 365 including Sharepoint</li> <li>▪ Experience of budget management</li> </ul> | <ul style="list-style-type: none"> <li>▪ Experience of SIMS</li> <li>▪ Experience of ICT support in a school environment</li> <li>▪ Experience of virtualisation technologies eg VMWare</li> <li>▪ Experience of SCCM</li> <li>▪ Experience of Symantec Backup</li> <li>▪ Experience of Biometric and Cashless systems</li> <li>▪ Experience of Digital Signage, CCTV and Door Access Control systems</li> </ul> |
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**ESSENTIAL KNOWLEDGE**

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| <ul style="list-style-type: none"> <li>▪ Understanding of client/server architecture</li> <li>▪ In depth knowledge of computer systems/networks and a range of software applications.</li> <li>▪ Exceptional technical knowledge of network and PC operating systems.</li> <li>▪ Hands-on experience troubleshooting hardware such as servers, pcs, laptops, routers, switches, projectors, network interface cards.</li> <li>▪ Server installation and configuration in multiple OS’s eg win server 2008, 2012, 2016, linux</li> <li>▪ Exchange server management</li> <li>▪ Project management training such as MS Project Training</li> </ul> | <ul style="list-style-type: none"> <li>▪ Configuration WANs, WLANs, VLANs VOIP etc.</li> <li>▪ Configuration of web filtering and firewalls.</li> <li>▪ Configuration of backup solutions</li> <li>▪ Understanding Data Protection requirements</li> <li>▪ Knowledge and understanding of telecommunications principles.</li> <li>▪ Knowledge of current protocols and standards.</li> <li>▪ Single-sign on systems</li> </ul> |
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PERSONAL QUALITIES	
<ul style="list-style-type: none"><li>▪ Outstanding communication skills</li><li>▪ Excellent organisational skills</li><li>▪ Ability to effectively coach, appraise and mentor others, including an apprentice.</li><li>▪ Ability to bring a team of people together and lead by example.</li><li>▪ Ability to prioritise and delegate effectively.</li><li>▪ Exhibit strong inter-personal skills and excellent customer care skills.</li><li>▪ Exhibit strong team working skills and due consideration for others.</li><li>▪ Proactive approach to work.</li><li>▪ Willingness to work flexibly when required.</li></ul>	<ul style="list-style-type: none"><li>▪ Leadership experience</li></ul>